

1. Conditions of admission and stay

To be admitted to enter, settle, or stay on a campground, you must have been authorized to do so by the manager or their representative. The latter is responsible for ensuring the proper maintenance and order of the campground, as well as compliance with these internal regulations.

Staying on the campground implies acceptance of the provisions of these rules and regulations and a commitment to comply with them.

No one may take up residence on the campground.

2. Police formalities

Minors unaccompanied by their parents will only be admitted with written authorization from their parents.

Pursuant to Article R.611-35 of the Code on the Entry and Stay of Foreigners and the Right of Asylum, the manager is required to have foreign guests fill out and sign an individual police form upon arrival. This form must include the following information: full name, date and place of birth, nationality, and usual place of residence.

Children under the age of 15 may be included on the form of one of their parents.

3. Installation

Outdoor accommodation and related equipment must be installed at the designated location in accordance with the guidelines provided by the manager or their representative.

4. Reception desk

Open from 9 a.m. to 7 p.m.

The reception desk provides all information about the campground's services, details on where to buy food and drink, sports facilities, tourist attractions in the surrounding area, and various other useful addresses.

A system for collecting and handling complaints is available to guests.

5. Display

These rules and regulations are displayed at the entrance to the campground and at the reception desk. They are provided to any guest who requests them.

6. Arrival and departure procedures

The balance for the stay must be paid 30 days before the customer's arrival at the campsite.

A deposit of €500 for rentals and €25 for pitches will be paid on the day of arrival and returned within 30 days of departure if no damage/theft has been noted upon your departure and the keys have been returned. Guests are requested to notify the reception desk of their departure no later than the day before.

7. Vehicle traffic and parking

Traffic on the campground is limited to 5 km/h and is permitted from 7 a.m. to 10 p.m. Only vehicles belonging to campers staying at the campsite are allowed to drive on the campsite grounds.

The manager ensures the peace and quiet of his guests by setting times during which there must be complete silence (from 11 p.m. to 7 a.m.). However, noise must be kept to a minimum after 10 p.m.

Parking is strictly prohibited on pitches usually occupied by accommodation, unless a parking space has been provided for this purpose.

Parking must not obstruct traffic or prevent new arrivals from setting up.

8. Visitors

All visitors must report to reception for police formalities. After being authorized by the manager or their representative, visitors may be admitted to the campground under the responsibility of the guests who are receiving them. The customer must meet their visitors at reception. If these visitors are admitted to the campsite, they must agree to abide by the campsite rules. The customer hosting them is required to pay a fee if the visitor has access to the campsite's services and/or facilities.

Visitors are not permitted to access the aquatic area.

Visitor rates: €3/day/person (persons aged 3+) for use of the facilities and leisure environment available on private property (excluding the aquatic area). Visitors are not permitted to drive through the entrance gate to the site; vehicles must be parked in the outdoor car park.

Visitors must leave the site before 10 p.m. Management reserves the right to enforce the rules and regulations and, in the event of a breach, to expel the visitor permanently.

9. Animals

Animals are allowed on the campsite, with a limit of one animal per rental. They must be kept on a leash and have an up-to-date vaccination record. You must pick up after your pets. Category 1 and 2 dogs are not allowed on the campsite.

10. Noise and silence

Guests are asked to avoid any noise or conversations that may disturb their neighbors. Audio devices must be adjusted accordingly. Doors and gates must be closed as quietly as possible. Animals must never be left to roam freely or locked up in the absence of their owners on the campground, who are civilly responsible for them.

11. Maintenance and appearance of facilities

Everyone is required to refrain from any actions that could harm the cleanliness, hygiene, and appearance of the campground and its facilities, particularly sanitary facilities.

It is prohibited to pour wastewater on the ground or in gutters. Recycling bins and household waste bins are available for guests to use.

All types of plants must be respected. Therefore, no damage (cut branches, nails driven into the ground, etc.) will be tolerated.

The person responsible for any damage will be required to repair it at their own expense. The condition of the rental property, its location, and the surrounding area is the responsibility of the tenant, who must leave everything in the condition in which they found it.

12. Services

A laundry room is available for guests to wash their clothes. Guests are permitted to hang their laundry outside, provided that it is discreet and does not disturb neighbors. Therefore, drying laundry on clotheslines attached to trees is not permitted.

There is also a children's playground, a fitness room, a pétanque court, and a games room.

Other campsite services will be presented to guests upon arrival.

13. Safety

Supervision : All persons under the age of 18 are the responsibility of a parent or adult.

Fire : Open fires (wood, charcoal, etc.) are strictly prohibited. The rentals are equipped with electric griddles.

In case of fire, notify management immediately. Fire extinguishers are available for use if necessary.

A first aid kit is available at the infirmary.

Theft : Management is responsible for items left at the office and has a general obligation to monitor the campground. Campers are responsible for their own property and must report any suspicious persons to management. Guests are asked to take the usual precautions to safeguard their belongings.

14. Games

No violent or disruptive games may be played on the campsite or in the games room.

Children must be supervised by their parents at all times.

15. Lost property

The campsite is not responsible for the theft of jewellery, valuables or money.

All lost property must be handed in and claimed at the campsite reception.

16. Dead garage

Unoccupied equipment may only be left on the premises with the management's consent and only in the designated area. Furthermore, this service may be subject to a charge.

17. Breach of internal regulations

In the event that a customer disturbs the stay of other users or fails to comply with the provisions of these internal regulations, the manager or their representative may, if they deem it necessary, issue a verbal or written warning to the customer to cease the disturbance. In the event of a serious or repeated breach of the internal regulations and after formal notice by the manager to comply, the manager may terminate the contract without any refund being claimed. In the event of a criminal offence, the manager may call on the police.

18. Water park

Access to the water park is free and exclusively reserved for guests staying at the campsite.

As the pool is unsupervised and its depth is 1.40 metres in the first section and 1.90 metres in the second, access is prohibited to unaccompanied minors. Balneotherapy is only permitted for adults. In the event of high visitor numbers, access to the aquatic area may be temporarily suspended by campsite staff. Opening hours: the aquatic area is open between May and September, from 10am to 8pm, depending on weather conditions. The management reserves the right to change the opening hours or to temporarily close the pool for technical, hygiene or safety reasons.

User attire : swimwear (Lycra trunks) must be worn and users must be dressed modestly. Only clothing suitable exclusively for swimming, which is fitted and short, is accepted: one-piece or two-piece swimsuits, swim briefs or short swim shorts. It is prohibited to use radios, speakers, recorders or CD players without headphones and to take photographs without the consent of the persons concerned.

Hygiene : animals are not permitted within the aquatic area. Visitors must use the footbath and shower when entering and leaving the pool. Footwear is not permitted within the aquatic area (there is a designated area outside where footwear can be stored).

Access to the pools is prohibited for people with illnesses whose external effects may cause discomfort or contagion to others.

Only young children who are toilet trained or wearing special nappies are allowed to swim.

Eating (including chewing gum), drinking or smoking is prohibited within the aquatic area.

No litter may be thrown on the ground.

Safety : any act or behaviour that may undermine decency, morality, the peace and quiet of bathers, or the good order and cleanliness of the establishment is strictly prohibited.

It will be punished by immediate expulsion from the swimming pool.

At Verbéla Village, we prioritise comfort and tranquillity. The aquatic area is intended to be a place of relaxation, and shouting, screaming, noisy games, jumping and diving are prohibited.

It is therefore prohibited to:

- push or throw people standing on the beaches into the water;
- run, shout, dive, throw water or simulate drowning;
- playing ball or using any objects that could disturb the peace and quiet of other bathers;
- climbing on fences or barriers of any kind;
- damaging the facilities and equipment in the aquatic area. Any damage will be repaired at the expense of the offenders.